

## <u>WP3</u> Excellence of access to the infrastructure



WP includes 5 tasks related to the access, in different domains but with the common aim to improve the whole access organisation for the user at all stages :

<u>Task1</u>: Definition of access policy to researchers, organization of the logistic support for researchers, management of IPR and ethical issues

Task 2: Assessment of the costs for serving the users

Task 3: Data management

Task 4: How to improve efficiency: studies of Ganil performance capabilities

Task 5: Organisation of personnel exchange and training



WP3 Task 1: Access policy





### <u> AIM :</u>

- Review and update of the access policy of GANIL towards the users in the frame of the enlargement of the laboratory with SPIRAL2 facility and its internationalisation
- The organisation of the logistical support

### **MILESTONES AND DELIVERABLES :**

- A dedicated ethical <u>code of conduct</u> will be elaborated to be signed by concerned users (M18) June 18 + 5 months

- Definition of a new User Office (M24) December 18 + 27 months (March 21)
- Update of the <u>access policy rules</u> for academic and industrial users of GANIL (M36) December 19 + 15 months (March 21)

Prolongation : departure of the person in charge, COVID effect



WP3 Task 1: Access policy towards users



#### **Milestones**

### <u>Code of conduct :</u>

• Short document that defines GANIL's expectations of the members of collaborations who come to conduct scientific experiments at the GANIL laboratory.

→The document is completed, in progress of validation by the GUEC members.
→Then it must be distributed and signed by all the experimenters.

#### Experimenter's focus procedure:

 Document that describes the system set up to feed back comments from GANIL experimenters and implement solutions to improve the services provided

# $\rightarrow$ The document is completed, in progress of validation by the GUEC members before implementation

23/02/2021



### WP3 Task 1: Definition of a new user office



<u>New user office</u>: task taken up by the quality assurance department in the frame of the review of all processes due to the reorganisation of GANIL (WP3.4)

✤ Work done in the frame of the implementation of the reorganization of GANIL (Task 4) that includes the review of all the processes

Work implemented since the last meeting:

 Assessment of present organisation and analysis of the dysfunctions met in welcoming the users:

 $\rightarrow$  trail of improvement have been identified (e.g. clarification of the tasks, stronger link with the processus "programming the experiments"..)

- Analysis of the software used for the experiment proposals in view of possibly develop it for the welcoming process (dematerialization of the whole process).

ightarrow need of a standardization of the different platforms used

- Perimeter defined by the management of GANIL: the first stage regards the experimenters → *This will simplify the setting up in a first stage* 



### WP3 Task 1: Definition of a new user office



#### New user office: next steps

 Evaluate and define human and technological resources required for the user office and propose different types of organization (portal access/physical reception).

 $\rightarrow$  Benchmark towards GSI and ESRF to be implemented (postponment due to the sanitary crisis)

- Development of user office to be be done in three steps.
  - Welcoming of the experimenters.
  - Extension to the entire scientific community.
  - Extension to all types of visitors (students, new workers, visitors, ...).

 $\rightarrow$  for step 2 and 3, additional developments, procedures, involvement of staff and decisions needed



### WP3 Task 1: Update the access policy rule



Update of the access policy rules:

-> Task still in progress

- Task in prolongation of the code of conduct of users
- Update and extend the access policy to the new experimental halls
- List of the duties of the host laboratory (services offered both technical and administrative: assistance for set-up, network connection, support to users, beam, local information, computering...)
- List of the duties of collaborations (e.g. statute of the staff, medical follow-up, on-site safety rules, delivery and disposal of equipment....)
- Property rights aspects



# <u>WP3 Task 2: Assessment of the</u> <u>ACCESS costs for serving the user</u>



- AIM: Evaluation of the costs generated by providing beam for an experiment in view of informing the users and the future financial partners
- DELIVERABLE : "Tool for operation costs modeling according the beam time and experiments scenario"
  - Deliverable date: September 2020 (M36) Dec 2019 + 9 months (Sept 2020)
  - Draft of deliverable report done, in internal evaluation
- Improvement to be done:
  - Integration of the amortization costs of equipements in the tool.
  - Develop the tool on a web interface to facilitate its use (task added)





- <u>AIM</u>: Producing a Data Management Plan that describes the life cycle of datas produced through GANIL experiments
- <u>DELIVERABLE</u>: DMP (M36) Decembre 19 + 9 months (Sept 2020)
- DMP consists of two documents :
  - <u>The GANIL Data Management Plan</u>: describes the whole workflow, metadata and responsabilities of the contributors (26 pages)
  - <u>Data Policy</u>: short document that briefly describes how data are managed, to be accepted by the spokesperson (3 pages)
    - In the last few month, some changes in the DMP:
      - The main role and responsabilities are now hold by the spokesperson
      - The GANIL contact person become the Experiment Contact Person (ECP) : his role is to help and guide the spokesperson during the data management process
      - The basics of the management process are unchainged
    - New validation by the GUEC





Practical application of the DMP

- Tests of the workflow described in the DMP have been made with the previous experiments :
  - Collecting metadata
  - Writing files describing the metadata
  - Copy to iRods infrastructure (IN2P3)
  - DOI creation to identify GANIL data (Data Object Identifyer)
  - Metadata integration
  - Export to landing page.
- The final documents are now in last review before validation
- Draft of deliverable report in progress
- Discussions are ongoing with CIMAP to include their data under the GANIL DMP





- Aim: improve the efficiency, simplify the governance and the processes and clarify the missions and responsabilities at all levels (Division, group, individual)
- **Deliverable**: Report on the new organisation of GANIL : M36 +15 months (March 2021)
- Calendar:

Start of the reorganization project: May 2018 Definition of the new organization (organization chart): 1st February 2019 Rewriting of the processes (addition of a process dedicated to the welcome of experimenters)



# WP3 Task 4: Improve Efficiency rewriting of the processes



Implementation via working groups in a spirit of co-construction and share of experiences

### Priority areas of work from the organizational diagnosis

- Organization of work and governance (decompartmentalisation, collaborations, clarifications, simplifications ...)
- Vision and scientific strategy
- Project management, prioritisation of activities, distribution of load plans
- o Human Resources Management
- Budget and purchasing management
- Safety steering
- Functioning and managerial model
- Quality and process control
- Social relations
- Quality of life at work



# WP3 Task 4: Improve Efficiency rewriting of the processes



### <u>Status</u>:

- First process « **Strategy and Management** » updated and validated.

 $\rightarrow$  This processus converts the scientific prospectives into strategic and operationnel objectives and defines the governance rules.

- The processes « **Programming the experiments** » and « **Realizing the experiments** » have been reviewed :

 $\rightarrow$  clarification of some missions still needed (finalisation initially foreseen 1st trimester 2020 postponed to end 2020 due to a change in the management team of the Physic Division)

- The process « Managing the projects » :
- $\rightarrow$  The procedure has been completed and endorsed at the GANIL Council of June2020
- New processes :
  - **planification of the activities** : some adjustments needed in the mission of one group were validated, the procedure in progress of finalisation
  - welcome of the users : see Task 3.1
  - Welcome of the contractors: adjustments needed in the safety/security group needed



# WP3 Task 4: Improve Efficiency rewriting the processes



- New processes :
  - planification of human resources , redefinition of a budgetary structure and purchase procedure are operational
- Software tools for management:
  - Planification of human resources : operational
  - Budget elaboration and budget monitoring : operational
  - Planification of activities : in progress
  - Managing the documents (new DMS) : task in progress.
    - DMS selected, configuration in progress (tree diagram, rights, validation procedure of documents...)
    - Review of old documents (migration, update)

- Procedure related to non-conformities, dysfunctions, preventive and corrective actions has been updated



## <u>WP3 Task 5:</u>

Organisation of personnel



### exchange and training

### <u>AIM :</u>

Developping collaborations between GANIL and partners to

- Favor the exchange of personnel and training programmes on fields of common interest
- Benefit from highly qualified staff for the running of the facilities and assure the excellence of access to the infrastructure

#### **DELIVERABLE:**

Elaboration of a **mobility agreement** between GANIL and its partners ready for signature (M36 + 9 months) March 21

- -> Two drafts of mobility agreements elaborated:
- For visiting scientists programmes: validated by working group on GANIL internationalization and sent for validation to the GUEC
- For all partners' staff exchanges in the frame of collaborations: to be finalized before validation